

IMPORTANT UPDATE

We confirm that the Special Managers, Official Receiver or anyone legitimately acting on their behalf will never ask for a fee to recover some or all the funds owed to you by any of the Thomas Cook Companies in liquidation. If you are approached by a third party and asked to pay a fee to help you recover your money from the Thomas Cook liquidations it is highly likely that a scam is being attempted. If you think that someone is attempting to scam or defraud you, you should do the following:

- *report all fraudulent contact from individuals via [Gov.uk](https://www.gov.uk)*
- *report these approaches to [Action Fraud](#)*

The Financial Conduct Authority (FCA) also publishes a list of known fraudulent claims management companies you can check online. However, if the company that has contacted you is not on the list it does not mean that they are not attempting to scam or defraud you.

Details of how to submit your claim for monies owed prior to liquidation on 23 September 2019 can be found on the 'General Creditor and Dividend Info' page of this portal.